

Capitol Area Realty

Since 1976

December 14, 2006

In 2006 Capitol Area Realty will celebrate our 30th year of "Selling Austin". We firmly believe that our success is based upon professionalism and service. The two being inseparable. Please take just a minute and rate us on our Professionalism as indicated by this simple set of indicatives.

Did our company (agents, management, and administration) clearly display an Attitude of Service?

Best (10) 9 8 7 6 5 4 3 2 1 0 Not at All

Were we honest?

Best (10) 9 8 7 6 5 4 3 2 1 0 Not at All

Did we display integrity?

Best (10) 9 8 7 6 5 4 3 2 1 0 Not at All

Were we punctual?

Best (10) 9 8 7 6 5 4 3 2 1 0 Not at All

Were we hard working?

Best (10) 9 8 7 6 5 4 3 2 1 0 Not at All

Did we demonstrate our knowledge of Real Estate?

Best (10) 9 8 7 6 5 4 3 2 1 0 Not at All

May we be of further service?

Yes No

Who do you know that is thinking of buying or selling in the near future?

Name _____ Home Number _____

Cell Number _____ E-mail Address _____

Is there anything that we can help you with now?

We sincerely appreciate your taking the time to complete our survey and look forward to serving your future real estate needs.

Jim Jackson
President
Capitol Area Realty, Inc.

Carroll Erwin
Capitol Area Realty Agent Name
Kishor Dattani
Name (Optional)
4303 Acropolis Ct. Austin, TX
Property Address (Optional)

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December 21, 2006
Mr. Carroll Erwin
8320 Bee Cave Road,
Suite 100,
Austin,
Texas 78746

Dear Carroll,

I just wanted to Thank You and Wish you a Happy and Prosperous New Year.

I am really fortunate to have the assistance of a Real Estate agent like you who truly cares about my interests in making a wise decision in my investment of residential property.

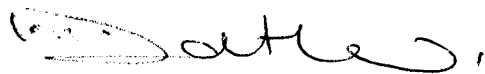
You have patiently helped me for an extended period of time in researching for properties that meet my needs and inspected properties for me in good faith.

You are very professional, ethical and honest Real Estate agent that you have earned my trust and business.

With your approach to Real Estate business, you are a text book example of what a Real Estate agent should be.

I wish you success in your future and hope to continue doing business with you.

Best wishes,

A handwritten signature in black ink, appearing to read "Kishor Dattani", with a stylized flourish at the end.

Kishor Dattani
California.